### Baker McKenzie Wong & Leow.

## Digital Health: Are you Ready?

Lim Ren Jun / Abe Sun | Baker McKenzie Wong & Leow

### Agenda

- 1 Digital Promotion To Consumers
- 2 Virtual Engagement Of HCPs
- 3 Patent Considerations
- 4 Cybersecurity
- 5 Q & A



**Lim Ren Jun**Principal
Baker McKenzie Wong & Leow



Abe Sun
Local Principal
Baker McKenzie Wong & Leow

1

# Digital Promotion To Consumers

### **Threshold Approach**

#### **Product Categories**

- Therapeutic Products
- Medical Devices
- Cosmetics
- Supplements
- Infant Formula
- Food Products
- Consumer Products

#### **Digital Mediums**

- Corporate Websites
- Social Media
- Mobile Applications
- Wearables

### **New Wine In Old Wineskins**

Traditional laws continue to apply

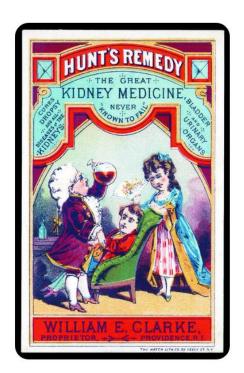
- Clear "no-go" areas
  - Prescription-only medicines
  - Pharmacy-only medicines require warnings
  - Professional use only medical devices
  - Restricted diseases / conditions
  - Off-labelling



### **Aggressive Claims**

Heightened risk in digital world

- Key impression risks
  - Medical advice is not necessary
  - Encourage improper / excessive use
  - Misleading quality / efficacy
  - Endorsement by HCPs



### **Corporate Websites & Press Releases**

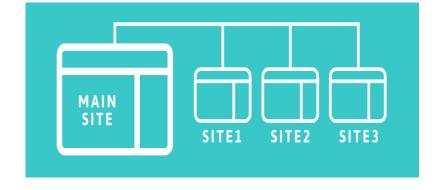
Informational statements allowed

No promotional elements

No discussion boards

Corporate websites vs. microsites

C.f. medical devices



### **Social Media**

Testimonials must be genuine

Regulatory risks arising user generated content

IP & defamation risks

Personal data risks



### **Celebrities**

No medicinal product endorsement

Captures persons of all fields

C.f. medical devices

Disclosure of commercial relationships



### **Borderless Internet vs Singapore Jurisdiction**

Local websites vs. regional / global websites

Fact specific inquiry

Connecting factors to Singapore audience



### **Indirect Promotion By HCPs**

Risk of attribution to product owners

Risk of breaching clinic regulations / doctor ethical codes

Negative publicity from MOH / SMC actions



## Virtual Engagement Of HCPs

### **Digital Promotion To HCPs**

- Restricting access to HCP-only ads for prescription-only medicines, pharmacy-only medicines and professional use only devices
- Laying paper trail with HCPs

Disclaimers on unrestricted pages insufficient



### **Virtual Events**

- Meal delivery services permissible under SAPI Code
  - Meal times
  - Company representative must be present
  - Formal educational activity
  - Not for one-to-one meetings
  - HCPs must be at workplaces
  - S\$30 limit

C.f. medical devices under SMF Code



### Gifts vs Donations & Grants

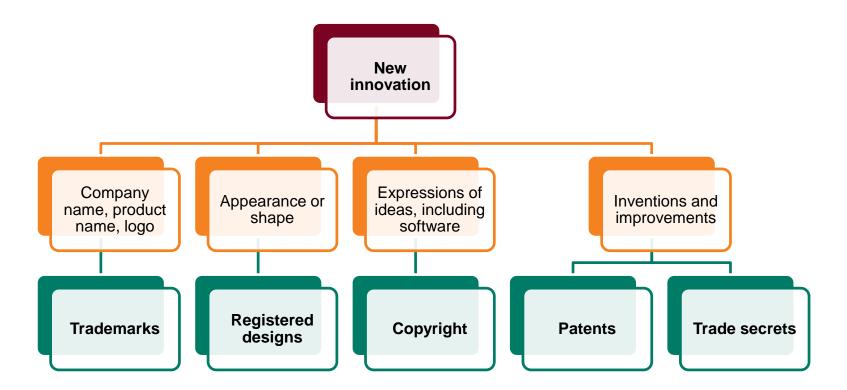
No personal gifts even during COVID-19

- Consider donations / grants to institutions
  - Unsolicited
  - Unrelated to prescription / purchase
  - Paper trail
  - Withstand public scrutiny



### Patent Considerations

### **Types Of IP Protection**



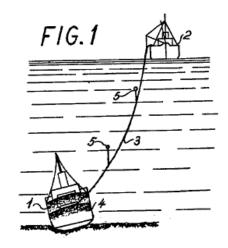
### What Are Patents?

- Exclusive right
  - To make use, sell, offer for sale, import
  - Restricted geography & time (20 years)

- Patentable subject matter
  - ✓ System, device, product, method, process
  - X Software, method of diagnosing/treating

### What Are Patents?

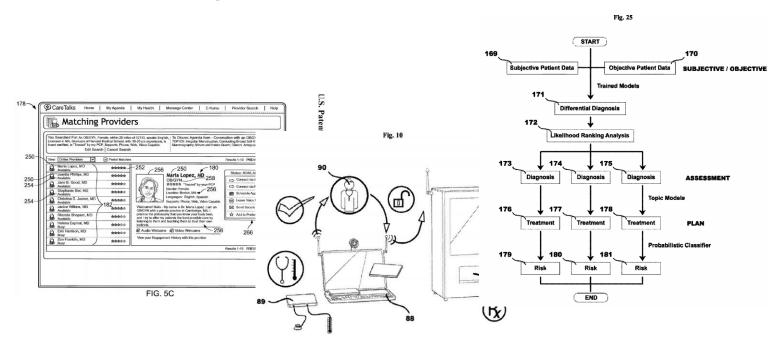
- Substantive requirements
  - Novelty
  - Inventive step
  - Industrial application



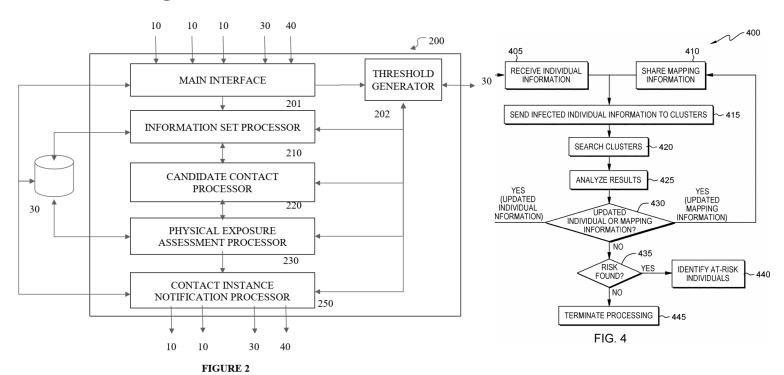




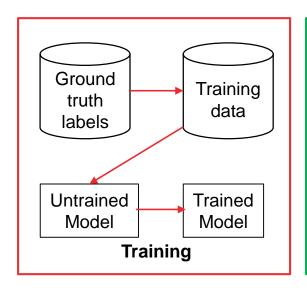
 Transformation of patient-doctor interactions e.g. telehealth, mobile health, real-time diagnostic tools

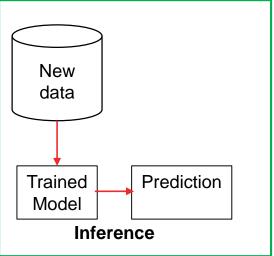


Contact tracing



Artificial Intelligence





Electronic health records

Improving information flow

Information security

3D printing applications

Health insurance



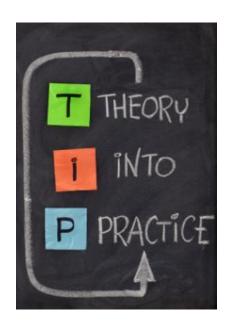
### **Key Issues**

- Protect it
  - Which form of IP
  - Commercial value vs registration costs
  - Strategic reasons
- Protect yourself
  - Infringe on 3<sup>rd</sup> party IP
  - Jurisdiction-specific



### **Key Practical Tips**

- Plan
  - Realistic timelines to pursue patent protection + assess infringement
  - Budgets should cater for IP costs
  - Involve internal legal teams early
- Disclosures
  - Do not publicly disclose
  - If 3<sup>rd</sup> parties are involved, ensure agreements in place
- Document
  - Written assignments / employee records



### Cybersecurity

### Why Cybersecurity Is Critical

- Healthcare tops list for cyberattacks
- Potential multiple heads of liability
- Cannot outsource liability to data intermediary
- May be data intermediary if data is processed
- Obligations viz. reasonable security arrangements
- Upcoming mandatory reporting obligations



### **Preparing For Attacks**

Put in place monitoring measures / tools

Implement data breach management plan

Review contracts

Get cybersecurity insurance



### Baker McKenzie Wong & Leow.

#### **Contact us**



Lim Ren Jun
Principal
Baker McKenzie Wong & Leow
ren.jun.lim@bakermckenzie.com



Abe Sun
Local Principal
Baker McKenzie Wong & Leow
vasan.abe.sun@bakermckenzie.com

Baker & McKenzie. Wong & Leow is incorporated with limited liability and is a member firm of Baker & McKenzie International, a global law firm with member law firms around the world. In accordance with the common terminology used in professional service organizations, reference to a "partner" means a person who is a partner, or equivalent, in such a law firm. Similarly, reference to an "office" means an office of any such law firm. This may qualify as "Attorney Advertising" requiring notice in some jurisdictions. Prior results do not guarantee a similar outcome.

© 2020 Baker & McKenzie.Wong & Leow

bakermckenzie.com